

## Debenham Outreach Survey Results

Many thanks to the 82 residents that took time to complete the Citizens Advice outreach survey. The information has proved valuable for us in assessing the need for an advice service in Debenham.

We are waiting to hear on our bids for funding but all being well we plan to offer a fortnightly drop in service at the Children's Centre on Wednesday afternoons.

### Survey Results

1. What type of transport do you usually use? More than one response selected.
  - 79% car
  - 29% walk
  - 11% bus
  - 6% other
2. Have you visited a Citizens Advice Bureau in the last 5 years?
  - 20% Yes
  - 80% No
3. If Yes, which Bureau did you visit?
  - 53% - Mid Suffolk
  - 14% Diss
  - 13% Ipswich
  - 20% Other
4. When was the last time you went to Stowmarket?
  - 61% within the last month
  - 24% within the last 6 months
  - 12% more than a year ago
  - 3% within the last year
5. If you need advice on issues such as benefits, employment, money, housing, education and/or consumer, where do you go?
  - 77% Internet
  - 25% Citizens Advice Bureau
  - 26% Friend/ relative
  - 7% other
  - 3% Job Centre
6. If a Citizens Advice Service was provided in Debenham would you use it?
  - 73% Yes
  - 27% No
7. Do you consider yourself disabled?
  - 10% Yes
  - 90% No